



# MATJHABENG LOCAL MUNICIPALITY INVITATION



## Tourism Excellence Awards

### Categories for the Tourism Excellence Awards

<b>ACCOMODATION</b> B&B/GUEST HOUSE OF THE YEAR (ESTABLISHED) B&B/GUEST HOUSE OF THE YEAR (EMERGING)	<b>RESTAURANTS</b> RESTAURANT OF THE YEAR (ESTABLISHED) RESTAURANT OF THE YEAR (EMERGING)
<b>PETROL STATION</b> PETROL STATION OF THE YEAR	<b>ARTS &amp; CRAFTS</b> ARTS & CRAFTS OF THE YEAR
<b>BEST SERVICE WITH A SMILE</b> RESTAURANT PETROL STATION	

Matjhabeng Local Municipality will be hosting the inaugural Matjhabeng Excellence Awards.

The tourism industry is cited as a major economic force and creator of jobs how, however, if Matjhabeng is to the lead, quality, hospitality, **entrepreneurship** and excellence must be encouraged and rewarded. A culture of service excellence in the area needs to be developed through which consumers are able to express or report their experiences. As an extension of our commitment to service excellence, we have created an incentive program referred to as the Matjhabeng Tourism Service Excellence Awards.

Nominations will be received from the general public for businesses/individuals that they feel should be rewarded for excellence and a panel of judges will scrutinize the nominations to the final three in each category. The categories will focus on restaurants, Bed & Breakfasts including hotels and fuel stations.

This event will be one of the annual highlights on Matjhabeng's Social calendar.

You may enter or nominate a particular service provider in any of the categories but you must provide separate entries for each one. Completed form and motivations must be submitted to: Tourism Service Excellence Awards, Matjhabeng Local Municipality, P.O. Box 708, Welkom, 9460 or delivered to suite 407, 1 Reinet Street, (Old Procor Building), Welkom, 9459, Tel: 057 916 4077, Fax :0865360855, [Lebogang.Kobue@matjhabeng.co.za](mailto:Lebogang.Kobue@matjhabeng.co.za).

**Closing Date for entries: 6 SEPTEMBER 2011**

<b>Category Entered:</b>	
<b>Name of Business/Company Organization:</b>	
<b>Postal Address or Physical Address:</b>	
<b>Tel No:</b>	<b>Fax No:</b>
<b>Email Address:</b>	<b>Website:</b>
<b>Contact Name:</b>	<b>Signature</b>
<b>Nominated by:</b>	<b>Signature</b>
<b>Tel No:</b>	
<b>German Ramathebane – Municipal Manager / <a href="http://www.matjhabeng.fs.gov.za">www.matjhabeng.fs.gov.za</a></b>	

***Nomination forms will be available at all the above mentioned participants.***